

# SSENONO ROBERT

## COMPUTER SCIENTIST



✉ robsseno@gmail.com

☎ 0789359314

📍 Kampala

📅 March 14th, 2000

🇺🇬 Ugandan

💍 single

👤 male

🐦 [https://twitter.com/ssenono\\_robert](https://twitter.com/ssenono_robert)

in <https://www.linkedin.com/in/ssenono-robert-128834224/>

🔗 <https://robert-sayno.github.io/ssenonorobert/>

### PROFILE

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A dynamic and detail-oriented computer scientist with expertise in software and network infrastructures. Committed to delivering efficient solutions and adept at collaborating in team environments. Passionate about staying current with emerging technologies.

### PROFESSIONAL EXPERIENCE

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kampala, Uganda

**Extreme Dimesions IT solutions, Freelancer**

- Installing and configuring hardware and software
- Troubleshooting and resolving technical issues
- Maintaining and updating systems
- Managing user accounts and access
- Monitoring system performance
- Documenting technical procedures

kampala, Uganda

**KYAMBOGO UNIVERSITY, IT INTERN**

- Network deployment and configuration
- System Administration and security management
- Backup and Recovery services
- Hardware and Software Management
- User Support
- Monitoring and Reporting
- Collaboration and Communication
- CCTV camera installation and configuration

kampala, Uganda

**INTELLECTITECH, IT INTERN**

- Assisting with hardware and software installation:
- Help install new hardware and software

Configure devices  
Integrate devices into existing IT infrastructure  
Providing user support  
Troubleshoot technical issues  
Resolve password resets  
Answer questions about software applications  
Conducting data entry and maintenance:

## EDUCATION

August 2020 – present kampala, Uganda	<b>Kyambogo university</b> , Bachalors of information systems
February 2018 – December 2019 kampala, Uganda	<b>St marks college Namagoma</b> , Uganda Advanced Cerificate of Education
February 2014 – December 2017 jinja, uganda	<b>Jinja College</b> , Uganda Certificate of Education
	<b>Ntaala primary school</b> , Primary Leaving Examination

## LANGUAGES

English	Luganda	Lusoga	Kiswahili
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## SKILLS

Fibre Splicing • Web development • Mobile app development(flutter)  
Network and system adminstration • IT support  
Java, python,dart, kotlin, html,css,and c programming

## AWARDS

	<b>Women In Fintech Hackathon</b> , HIPIPO Hipipo awarded me for my contribution and excellence towards the "women in fintech hackathon"
	<b>IEEE ethics competition Award</b> , Institute of Electrical and Electrostatic Enginneers IEEE awarded me for my contribution and participation in the "IEEE Region and students Ethics Competition" at Kyambogo university
January 2nd, 2024	<b>Networking basics</b> , CISCO
2023	<b>Introduction to cyber security</b> , CISCO

## PROJECTS

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**Medimate,** Led development of Medimate, an innovative AI health assistant, integrating OpenAI's ChatGPT and Sunbired API for multilingual health assistance. Enabled direct user-chat with healthcare professionals, prioritized mental health support, and addressed gender bias.

**ChildSafe,** Developed "Child Safe" app to empower abused children for secure and confidential reporting. Enhanced child protection by promoting awareness and timely intervention.



## Office of the Academic Registrar

P.O.Box 1 Kyambogo, Kampala

Tel: 256414285037/ 256414286764

Email: arkyu@kyu.ac.ug, Website: https://www.kyu.ac.ug Fax No. 2560414220464

## TESTIMONIAL

Print Date: Fri, Jan 5, 2024 2:31 PM



NAME: SSENONO ROBERT DATE OF BIRTH: 03/14/2000  
 REG. NO.: 20/U/ISD/9586/PD FACULTY: SCHOOL OF COMPUTING AND INFORMATION SCIENCE  
 STUDENT NO.: 2000809586 PROGRAM: BACHELOR OF INFORMATION SYSTEMS  
 GENDER: MALE



## YEAR 1 - SEMESTER I

2020/2021

CODE	TITLE	MARK	CUS	GRADE	GD POINT	REMARK
SHM1101	COMMUNICATION SKILLS	78.0	4	B+	4.5	NP
SIS1101	INTRODUCTION TO COMPUTER AND INFORMATION SYSTEMS	71.2	4	B	4.0	NP
SIS1102	COMPUTER APPLICATIONS	66.8	4	C+	3.5	NP
SIS1103	BUSINESS STATISTICS	64.8	3	C	3.0	NP
SIS1104	DISCRETE MATHEMATICS	58.2	4	D+	2.5	NP
SEMESTER REMARK: NP		CTCU: 19 GPA: 3.53				

## YEAR 1 - SEMESTER II

2020/2021

CODE	TITLE	MARK	CUS	GRADE	GD POINT	REMARK
SIA1206	INDUSTRIAL ATTACHMENT1	81.0	4	A	5.0	NP
SIS1201	MANAGING INFORMATION SYSTEM	84.4	3	A	5.0	NP
SIS1202	INTRODUCTION TO PROGRAMMING	79.6	4	B+	4.5	NP
SIS1203	BUSINESS COMPUTING	63.0	4	C	3.0	NP
SIS1204	COMPUTER MAINTENANCE AND MANAGEMENT	77.0	4	B+	4.5	NP
SIS1205	INTERNET TECHNOLOGIES AND WEBPAGE AUTHORIZING	76.2	4	B+	4.5	NP
SEMESTER REMARK: NP		CTCU: 42 GPA: 4.39 CGPA: 4.00				

## YEAR 2 - SEMESTER I

2021/2022

CODE	TITLE	MARK	CUS	GRADE	GD POINT	REMARK
SIS2101	E-COMMERCE	82.0	4	A	5.0	NP
SIS2102	INFORMATION SYSTEM ANALYSIS AND DESIGN	69.0	4	C+	3.5	NP
SIS2103	DATABASE SYSTEMS DESIGN AND DEVELOPMENT	81.0	4	A	5.0	NP
SIS2104	OBJECT-ORIENTED PROGRAMMING	78.0	4	B+	4.5	NP
SIS2105	MULTIMEDIA SYSTEMS	70.0	4	B	4.0	NP
SEMESTER REMARK: NP		CTCU: 62 GPA: 4.40 CGPA: 4.13				

## YEAR 2 - SEMESTER II

2021/2022

CODE	TITLE	MARK	CUS	GRADE	GD POINT	REMARK
SIA2206	INDUSTRIAL ATTACHMENT 1I	87.0	4	A	5.0	NP
SIS2201	COMPUTER NETWORKS AND DATA COMMUNICATIONS	72.0	4	B	4.0	NP
SIS2202	WEBSITE DESIGN, PROGRAMMING AND ADMINISTRATION	78.0	4	B+	4.5	NP
SIS2203	DATABASE SYSTEMS IMPLEMENTATION	68.0	4	C+	3.5	NP
SIS2204	RESEARCH METHODS	60.0	4	C	3.0	NP
SIS2205	BUSINESS PROCESS ANALYSIS AND MODELING	72.0	3	B	4.0	NP
SEMESTER REMARK: NP		CTCU: 85 GPA: 4.00 CGPA: 4.09				

## YEAR 3 - SEMESTER I

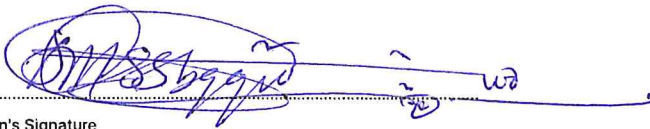
2022/2023

CODE	TITLE	MARK	CUS	GRADE	GD POINT	REMARK
SHM3101	ENTREPRENEURSHIP SKILLS	68.0	3	C+	3.5	NP
SIS3101	SYSTEMS ADMINISTRATION	68.0	4	C+	3.5	NP
SIS3102	INFORMATION SYSTEM PROJECT MANAGEMENT	77.0	4	B+	4.5	NP
SIS3103	INFORMATION SYSTEM SECURITY	81.0	4	A	5.0	NP
SIS3104	SOFTWARE ENGINEERING PRINCIPALS SKILLS	67.0	3	C+	3.5	NP
SEMESTER REMARK: NP		CTCU: 103 GPA: 4.06 CGPA: 4.09				

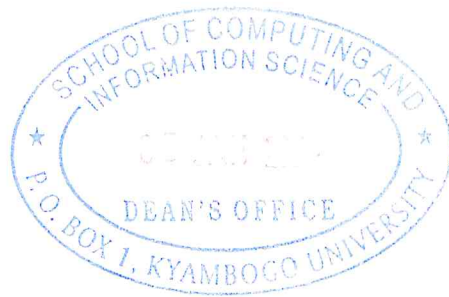
Minimum Graduation Load(CUs):121

*[Signature]*

1 Total Credit Units:103



Faculty Dean's Signature



**NOTE: THE RESULTS ON THIS DOCUMENT ARE PROVISIONAL, AND MUST BEAR A STAMP FROM THE REGISTRAR. A FULL TRANSCRIPT IS ISSUED BY THE ACADEMIC REGISTRAR. THE MEDIUM OF INSTRUCTION IS ENGLISH.**

NORMAL PROGRESS: NP

RETAKE PAPERS: RT

CONCEDED PASS: CP

AUDITED COURSE: (AU)

This is a Testimonial as at Jan 5, 2024 and is Valid with a stamp and signature. Any alterations of this document makes it invalid

## Introduction to Cybersecurity

For completing the Cisco Networking Academy® Introduction to Cybersecurity course, and demonstrating the ability to explain the following:

- Global implications of cyber threats
- Ways in which networks are vulnerable to attack
- Impact of cyber-attacks on industries
- Cisco's approach to threat detection and defense
- Why cybersecurity is a growing profession
- Opportunities available for pursuing network security certifications

**SSENONO ROBERT**

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Student

**Kyambogo University**

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Academy Name

**Uganda**

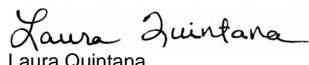
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Location

**5 Jul 2023**

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Date



Laura Quintana  
VP & General Manager, Cisco Networking Academy

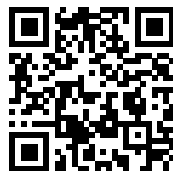
# Certificate of Course Completion

ssenono robert

has successfully achieved student level credential for completing the Networking Basics course.

The student was able to proficiently:

- Explain important concepts in network communication, network types, components, and connections.
- Explain the importance of standards and protocols in network communications.
- Explain how communication occurs on Ethernet networks.
- Explain the features of an IP address and IPv4 addresses are used in network communication.
- Explain features of IPv6 addressing.
- Explain how routers connect networks together.
- Use various tools to test and troubleshoot network connectivity.
- Configure an integrated wireless router and wireless client to connect securely to the internet.



Scan to Verify

*Laura Quintana*

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Laura Quintana  
Vice President and General Manager  
Cisco Networking Academy

January 02, 2024



**MAKERERE UNIVERSITY**  
College of Computing & Information Sciences



# Certificate of Participation

*This is to Certify that*

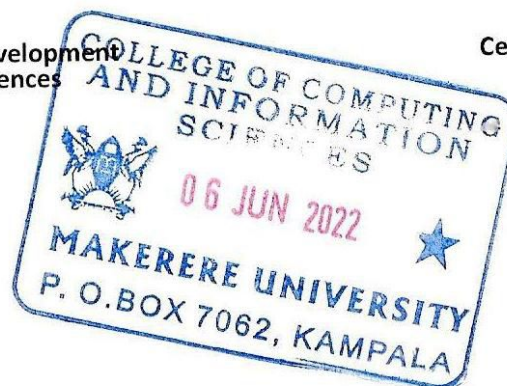
**SSENONO ROBERT**

*has successfully completed the CiPSD CISCO Networking BootCamp training  
for  
basic CISCO switch and router configurations  
on  
Networking devices.*

Cisco Instructor  
Centre for Innovations & Professional Skills Development  
College of Computing and Information Sciences  
Makerere University

5th June 2022

Head  
Centre for Innovations & Professional Skills Development  
College of Computing and Information Sciences  
Makerere University





**MAKERERE UNIVERSITY**  
College of Computing & Information Sciences



# Certificate of Participation

*This is to Certify that*

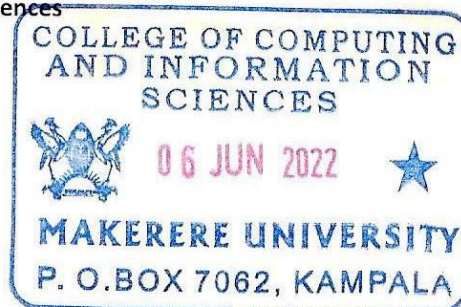
**SSENONO ROBERT**

*has successfully completed the CiPSD HUAWEI Networking BootCamp training  
for  
basic Huawei switch and router configurations  
in  
Datacom Networking*

*5th June 2022*

Huawei Instructor  
Centre for Innovations & Professional Skills Development  
College of Computing and Information Sciences  
Makerere University

Head  
Centre for Innovations & Professional Skills Development  
College of Computing and Information Sciences  
Makerere University



A 02474984



2019 U.A.C.E.

## EXAMINATION FOR THE UGANDA ADVANCED CERTIFICATE OF EDUCATION

SSENONO ROBERT  
DATE OF BIRTH: 14-MAR-2000  
ST.MARK'S COLLEGE, NAMAGOMA  
P.O.BOX 22888 KAMPALA

U1664/634  
ENTRY CODE:5

GENERAL PAPER  
ECONOMICS  
ENTREPRENEURSHIP SKILLS  
MATHEMATICS  
SUBSIDIARY COMPUTER

SUBSIDIARY PASS  
PRINCIPAL PASS  
PRINCIPAL PASS  
FAIL  
SUBSIDIARY PASS

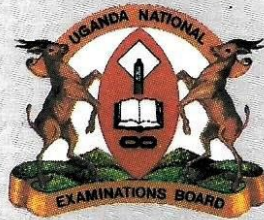
*Please see overleaf*

Subject Grade	Paper Grades								
	1	2	3	4	5	6	7	8	9
6									
C	5	3							
C	2	4	5						
F	9	8							
5									

\*\*\* U.A.C.E. RESULT 5 \*\*\*



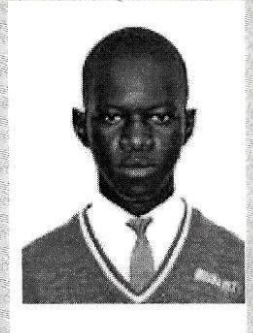
# Uganda National Examinations Board



This is to certify that the candidate named below, and whose photograph appears, sat for the Uganda Certificate of Education Examination in the year 2017, and qualified for the award of the

## Uganda Certificate of Education

DIVISION 1



THE CANDIDATE REACHED THE GRADES SHOWN IN THE SUBJECTS NAMED

**SSENONO ROBERT**

**DATE OF BIRTH: 14-MAR-2000**

**JINJA COLLEGE  
P.O.BOX 211 JINJA**

**INDEX NUMBER: U0010/156  
ENTRY CODE: 1**

ENGLISH	4 (FOUR)
CHRISTIAN RELIGIOUS EDUCATION	3 (THREE)
HISTORY	1 (ONE)
GEOGRAPHY	3 (THREE)
MATHEMATICS	4 (FOUR)
AGRICULTURE: PRINCIPLES & PRACTICES	3 (THREE)
PHYSICS	5 (FIVE)
CHEMISTRY	5 (FIVE)
BIOLOGY	4 (FOUR)
ENTREPRENEURSHIP SKILLS	5 (FIVE)

**SUBJECTS NAMED: TEN**

**SUBJECTS PASSED: TEN**


  
**Secretary**





**Uganda National Examinations Board**

**Uganda National Examinations Board**

Not valid without a hologram with the UNEB crest.  
Hold this document to the light to verify  can be seen through the paper.  
A thread is running vertically through the sheet.

**U 4183540**

**(See overleaf)**